

NEWSLETTER

RTL TRADES



Celebrating 20 Years of Success with Ben L'Estrange!

This year marks a significant milestone for RTL Trades as Ben L'Estrange celebrates 20 years of ownership. Under Ben's visionary leadership, RTL Trades has evolved from a local plumbing company to a city-wide, all-trades service provider. Today, we proudly offer comprehensive plumbing, building, carpentry, electrical, and roofing services. We extend our heartfelt gratitude to our loyal customers and dedicated team for making this journey possible. Here's to many more years of excellence and growth!



-  PLUMBING
-  ELECTRICAL
-  HANDYMAN
-  ROOFING
-  BUILDING

INNER CITY HIGHRISE BALCONY REFURB

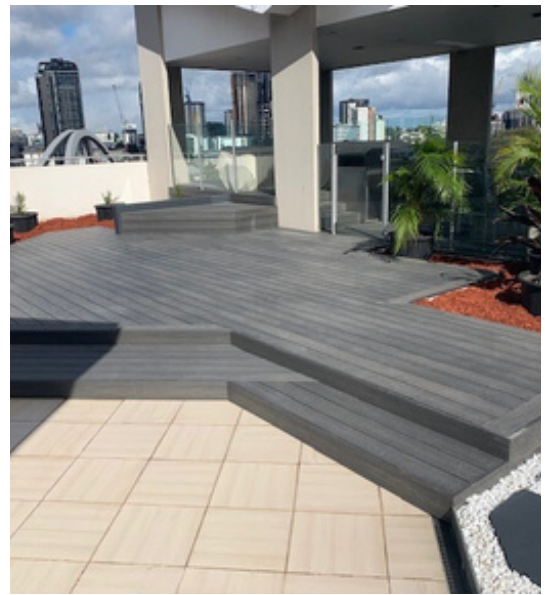
We are delighted to share the exciting news of a remarkable transformation we've recently completed for one of our valued clients. The outdoor space has undergone a stunning makeover, with the timber deck and tiles beautifully replaced, infusing the area with a refreshing new look. Additionally, we addressed the garden areas that were causing water ingress into the living space below. These gardens were expertly emptied, re-waterproofed, and are now not only water-tight but also home to vibrant new plants. This project showcases our commitment to excellence and our ability to bring our clients' visions to life.

BEFORE



INNER CITY HIGHRISE BALCONY REFURB

AFTER



SWITCHBOARD REPLACEMENT RESIDENTIAL UNIT COMPLEX

Our dedicated team has worked tirelessly to ensure that this complex is equipped with a state-of-the-art switchboard, enhancing safety, efficiency, and reliability. With these upgrades, our client is able to rest easy knowing that their electrical system is in top-notch condition.

But that's not all! This switchboard is designed to improve energy efficiency, helping our client save on utility bills while reducing their environmental footprint.

We're proud to provide them with a brighter, safer, and more sustainable living environment. Thank you for your patience and cooperation throughout this process.

BEFORE



AFTER











SHOPPING CENTRE GREASE TRAP UPGRADE

Buckle up, everyone! We're thrilled to announce the successful completion of a high-stakes confined space operation at one of Brisbane's bustling shopping centres!

Our team rose to the challenge with unwavering determination and precision to complete a pod filter change on the large industrial grease traps. From expert planning to seamless coordination, every aspect of the operation was meticulously managed to guarantee a safe and successful outcome.

Here's a glimpse into the incredible work that's been done:

-  All relevant safety documents and SWMS completed - Check!
-  Safety barricading erected around the working area - Done!
-  Grease trap cleared out using a vacuum pump truck - Successfully accomplished!
-  Confined space equipment set up for safe entry - Mission accomplished!
-  Broken pod filter removed and disposed of responsibly - Completed!
-  Brand-new pod filter supplied and installed to rejuvenate the grease trap - Exciting milestone achieved!
-  Thorough testing and commissioning of all works - Successfully executed!
-  Work areas left impeccably clean upon completion - It's a wrap!

With each task expertly executed, we haven't just met expectations; we've surpassed them with flying colours! 🌟

SHOPPING CENTRE GREASE TRAP UPGRADE

THE SET UP



OUT WITH THE OLD IN WITH THE NEW



WELCOME TO THE RTL FAMILY

Meet Darby, Our Newest Team Member!

First we have Darby, joining our team as Senior Administrator. She will be assisting all departments with their administration needs.

Career Experience:

Darby has an impressive 9-year background in the hospitality industry, including 4 years in management and functions coordination. For the past 2.5 years, Darby has excelled as a residential installation manager in the solar industry.

Hobbies and Interests:

Outside of work, Darby loves taking their dog to the beach and exploring bush walks. You'll also find Darby enjoying UFC matches with their partner and spending quality time with friends and family.

Favorite Sports Teams:

Darby is a passionate supporter of the Brisbane Broncos and the Maroons.

Movie Preferences:

Thrillers are Darby's go-to genre for a movie night!

Dream Superpower:

If Darby could choose any superpower, it would be teleportation – the perfect way to travel the world for free!

We're excited to have Darby on board and can't wait for you all to get to know them better. Welcome, Darby!



WELCOME TO THE RTL FAMILY



Next we have Gareth, that has joined our team as our Client Relationship Manager to liaise and assist all our clients and team. He is looking forward to meeting you all!

Preferred name:

Gareth but over the decades it's been G, Gaz, Gazza, GMan, GDawg, GForce – it really depends on what decade you are talking about. I have slowed down a bit now. I'll leave it up to you to decide.

What inspired you to join the team here?

I'd been doing some soul searching and wanted to re-connect with more a creative role in business development with a marketing component. I saw the ad, met the team, and resonated with the sentiment and ethos of RTL Trades. Decision made.

Your career experience:

My career has spanned multiple industries and decades, including 10 years in advertising, design & signage, 10 years in tourism and 10 years in high rise and medium density residential construction. It's been a mixture of self employed and full time employed roles.

Do you follow any sports teams?

Yep, the Maroons of course; both men's and women's – so cool to get a double batch of state of origin now! Sail GP is pretty awesome and of course rugby – my favourite team colours are yellow and green 😊 and all black!! Lastly – the Olympics' as I love competitive sport.

Favourite chilli:

Carolina Reaper and Peach Habanero